

**Cllr Claire Critchison,  
IW Councillor for Chale, Niton, Shorwell, Whitwell**

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For road closure updates and general information please visit:  
[www.facebook.com/clairechalenitonshorwell](https://www.facebook.com/clairechalenitonshorwell)  
Please get in touch if you have any questions or concerns.

**Cllr community catch up/surgery sessions.**

**Niton:** Wednesday 12<sup>th</sup> November 10.30 – 11.30am, Exchange  
**Chale Pantry:** Date, tbc

**SWAY hub opening**

The building has now been officially signed off and handed over to SWAY. A programme of events and regular opening times will be announced soon.  
They plan to hold the Food Pantry there at the end of this month.

**Remembrance services**

I attended the Chale service at St Andrews on Sunday.

**Atherfield development**

I have contacted the Atherfield development team for an update.  
The Applicant is now at an advanced stage of preparing the planning application for the redevelopment of Atherfield Bay Holiday Resort, albeit there are still some matters that require finalisation with the project team. Specifically these are:

- Updated lighting reports factoring light spill modelling and of additional lighting mitigation measures (such as brise soleils)
- The drainage strategy following meeting with Local Lead Flood Authority

As agreed, we will forward on the final draft lighting reports to you and the Parish Councils as soon as possible.

**Hosepipe ban lifted**

We'd like to start by saying thank you for following restrictions this summer and putting away your hosepipe. Customers across Hampshire and on the Isle of Wight have helped save millions of litres of water, protecting the River Test and Itchen, where most of your water comes from.

We've also been working around the clock to reduce the amount of water being lost in our network through leaks. Since July, our leakage detection team has fixed over **1,600** leaks, saving **17 million** litres of water.

As a result, we're pleased to confirm that from today, **Friday 31 October**, the hosepipe ban has been lifted. Watch this [short video](#) to see how your actions have made a positive difference.

### **Why it's important to continue to save water**

After an incredibly dry spring and summer, local rivers are still under pressure. Although the recent wet weather has been a welcome shift, it takes time for water resources to replenish. For local water levels to recover, we need at least **80%** of the average rainfall between now and the end of the year, so continuing to use water wisely really will make a difference.

### **Building the UK's first new reservoir and water recycling plant**

We're building the UK's first new water recycling plant, which will turn highly treated wastewater into purified recycled water. This will then be stored in Havant Thicket Reservoir, the UK's first new reservoir in over 30 years.

### **Thames to Southern Transfer**

We're planning on building a new water supply works and pipeline capable of transferring 120 million litres of water per day to help keep taps flowing.

### **Expanding our leakage detection efforts**

We've increased the number of people on the ground finding and fixing leaks. We're also using new smart technology, including drones and specially trained sniffer dogs, to help us pinpoint leaks more effectively.

But we can't do it alone, water is a precious and finite resource, and we need to work together to protect it. Even though we're heading into winter, it's important we continue to use water wisely.